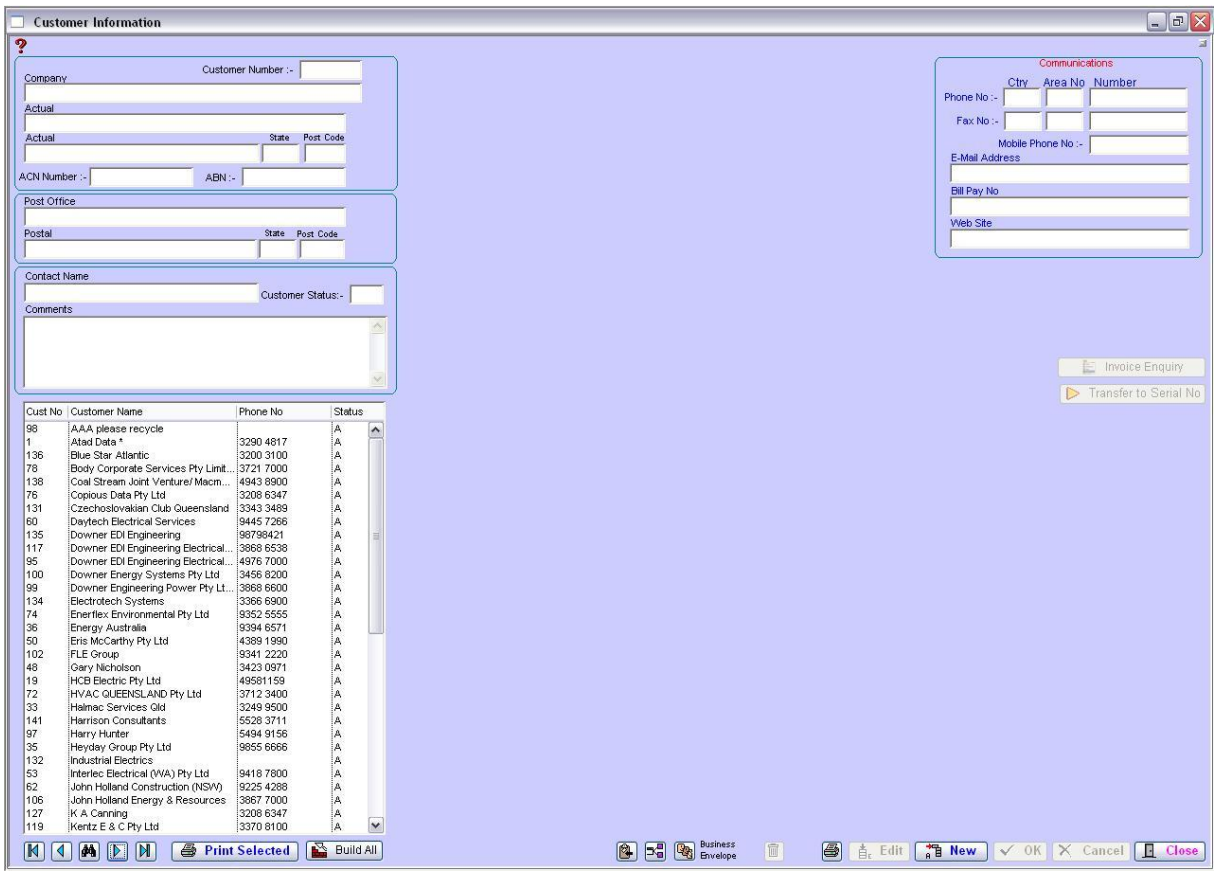
Category 4

4.6 Customer Information